

ComplianceManager for Technology Industry

“Fastest project we have ever rolled out on an enterprise scale. As a technology company, we know a good one when we see one. We developed an in-house solution... but what these guys have done is far more superior.”



ComplianceManager provides the best-in-class suite of risk, control and quality management solutions ideally suited to multi-site manufacturing, contract manufacturing and assembly operations in the Technology industry. Leading software, semiconductor, component and hardware companies are replacing their point solutions, paper-based and even existing compliance systems with ComplianceManager solutions to automate their internal and supplier business processes as well as for streamlining management of quality issues reported by customers.

ComplianceManager solutions enable companies to gain real-time visibility into their quality metrics, reduce the costs arising out of poor quality, and comply with industry standards such as ISO 9000.

In addition, ComplianceManager solutions for corporate governance, risk management and regulatory compliance enables Technology manufacturers to make the shift from isolated compliance initiatives, and departmental silos of risk-related information to integrated enterprise-wide governance, risk and compliance strategy.

ComplianceManager can help you to comply with the following internal and external regulatory needs:

→ SOX	→ Internal Audit
→ ISO 9000	→ Internal Quality Management
→ Customer Quality Management	→ Vendor Quality Management
→ Complaints Management	→ Internal Policies & Procedures
→ SAS 70	→ Business Continuity Planning
→ Data Protection & Privacy Act	→ FCPA

ComplianceManager includes on-demand modules which can be easily integrated into an entity-wide Governance, Risk & Compliance framework such as Internal Controls, Risk Management, Policy Management, Quality Assurance and Regulatory Compliance. It comes ready with content and best practices templates, access to training content from subject matter experts, and integration of business processes.

Specifically, ComplianceManager provides

- User-defined framework to create meet new and evolving regulations
- Secure, personalized, real-time web-based task lists and management dashboards
- Automated, repeatable mechanism to identify, track and remediate issues on a timely basis, against organizational policies and regulatory guidelines
- Intelligent engine to manage all aspects of Operational Risk, including control self assessments, loss events and risk data tracking, analysis and reporting
- Quantifiable and objective Risk-based methodology to evaluate and ensure Capital Adequacy
- Capability to monitor third-party service providers' risk and controls under integrated standards and framework
- Auditable evidence by tasks, individuals and actions, with time-stamps
- Powerful tools for monitoring and documenting compliance through periodic audits, surveys and self-assessments
- Support for policy documentation, change management, communication and awareness programs and training management
- Continual audit of their internal controls and communication processes

The ComplianceManager Difference

3-Day Data Migration: *"In 3 business days - we are up and running around the global."* ComplianceManager uses patented technology to enable fast migration of existing data into our server while preserving your data's current format and context.

50% Audit Reduction: *"Regulatory audit time cut in half by implementing ComplianceManager."*

ComplianceManager provides a central repository for data and document retrieval, a clear readily auditable trail with date, time, action and person-stamped, and personalized user access rights to enable an efficient and controlled external audit process.

100% World Class Security: *"It's only one of the two applications we allow offsite hosting – the other vendor has to build an entire mirror hierarchy."*

ComplianceManager is hosted in a secured, SAS-70 certified environment with dedicated servers to your business. Electronic signatures capability based on robust authentication and authorization infrastructure ensures compliance with industry regulations.

\$0 IT Investment: *"...now THAT is a good ROI!"*

ComplianceManager provides an all-in Software-as-a-Service model – there is no addition cost for hosting, implementation, data migration, internal IT costs, and many hidden costs common to similar applications.

On Demand Modules: *"100% flexibility – a true on-demand model at my own pace for my evolving needs."*

ComplianceManager is built with complete flexibility to accommodate your organization needs – you can start with our SOX solution or an individual policy compliance program – each of our solutions can be fully integrated as your needs change.

1 Dedicated Project Manager: *"No more struggling with outsourced level-1 helpdesk.... My dedicated project manager is professional, knowledgeable and always available."* ComplianceManager assigns a dedicated project manager to each project – a professional compliance expert who understands your business and technical needs.

100's Management Reports: *"A myriad of standard management reports and a powerful query to create many more based on my needs."*

ComplianceManager comes standard with a list of

commonly used management reports and a powerful query builder which enables you to create 100's more. Graphical dashboards and flexible reports with drill-down capability provide statistics by any data element such as control status, gaps, deficiencies, audit history, retention times at the corporate level all the way down to an individual or a task.

50% More Affordable: *"We've looked at all the so-called 'Quadrant 1' applications ..."*

ComplianceManager is at least 50% more affordable than the rest of market." ComplianceManager is an on-demand solution catered to corporations of all sizes and budgets. Whether you are a Fortune 500 or a pre-IPO small cap, we can deploy a solution that meets your needs.

Minimal Training Required: *"Our system administrator was trained in 20 minutes while most users do not require any training time at all... many of whom speak English as a second language!"* ComplianceManager has an intuitive, Microsoft®-like user interface which requires minimal to no training – so your team can be productive at the get-go.

1 Centralized Automated Update: *"We only need to update our documents once – no more version control headaches."* ComplianceManager's intelligent workflow automatically routes your updates based on pre-defined approval process, through the end-to-end cycle of assessment, remediation, testing, narrative, flowcharts and certification.

0 Downtime for Upgrades: *"We came back on Monday morning - and voila! – we got the latest version with the updates at no cost and no downtime."* All updates and upgrades are performed regularly – and seamlessly. There is no need for online or in-person installation and disruption to your operations – and at zero cost.